

Distance selling: Withdrawal

Model letter to be sent to the seller.

Your first and last name

Your address

Postcode - Town

Country

Seller

Seller's address

Postal code - Town

Country

In ... (**place**), on ... (**date**)

Subject: Order withdrawal ... (**order number**)

Dear Sir or Madam,

On ... (**indicate the date shown on the order form**), I ordered ... (**description of the item**), which was delivered to me (**or which I received**) on ... (**delivery date**).

In accordance with Article L. 221-18 of the French Consumer Code, I hereby exercise my right of withdrawal.

Consequently, I would ask you to return the sum of ... euros (**indicate the amount**) that I paid you when I placed my order, as soon as possible and within 14 days of receipt of this letter at the latest, in accordance with the provisions of article L. 221-24 of the French Consumer Code.

If you sense resistance from the seller, you can add:

Otherwise, I shall be obliged to bring criminal proceedings against your business.

Yours faithfully,

(signature)